



*California's Master Plan*

# FOR AGING

**2023-24 INITIATIVES**

*Delivering Results for  
Older Adults, People with  
Disabilities, and Caregivers*



## Lead Agency & Office Acronym Guide

ACRONYM	AGENCY/DEPARTMENT
BCSH	Business, Consumer Services & Housing Agency
CalEPA	CA Environmental Protection Agency
CAL FIRE	CA Department of Forestry and Fire Protection
CalHHS	CA Health & Human Services Agency
CalHR	CA Department of Human Resources
CalOES	Governor's Office of Emergency Services
CalSavers	CalSavers Retirement Savings Program
CalSTA	CA State Transportation Agency
CalVet	CA Department of Veteran Affairs
CalVols	CA Volunteers
CDA	CA Department of Aging
CDCR	CA Department of Corrections & Rehabilitation
CDFA	CA Department of Food & Agriculture
CDPH	CA Department of Public Health
CDSS	CA Department of Social Services
CDT	CA Department of Technology
CNRA	CA Natural Resources Agency
CPUC	CA Public Utilities Commission
CRD	Civil Rights Department
DDS	Department of Developmental Services
DHCS	Department of Health Care Services
DOJ	Department of Justice
DOR	Department of Rehabilitation
DSH	Department of State Hospitals
EMSA	Emergency Medical Services Authority
GO	Governor's Office
GO-Biz	Governor's Office of Business and Economic Development
GovOps	Government Operations Agency
HCAI	Department of Health Care Access and Information
LWDA	Labor & Workforce Development Agency
MHSOAC	Mental Health Services Oversight and Accountability Commission
OAG	Office of the Attorney General
OCPSC	Office of Community Partnerships and Strategic Communications
OPR	Governor's Office of Planning and Research
OSI	Office of Systems Integration
SGC	Strategic Growth Council
STO	State Treasurer's Office

# *Master Plan for Aging*

## INITIATIVES

The Master Plan for Aging is a ten-year blueprint for advancing a California for All Ages and Abilities. In 2021-2022, 10 Cabinet Agencies, in strong partnership with local leaders, the private sector, the federal government, and stakeholders, committed to more than 100 initiatives to launch the MPA into action. Every two years, the Cabinet and partners will commit to new initiatives, demonstrating focus, innovation, and flexibility to meet the needs of California's older adults, people with disabilities, and family caregivers.

In 2023-2024, California will advance 95 new Master Plan for Aging initiatives, building upon the work of the plan's first two years. Each initiative features a designated area of focus:

- **Deliver:** Deliver results with an emphasis on increasing the number of people reached and/or improving the quality of services provided – or both, noting that these initiatives are based on available resources and ongoing budget changes.
- **Analyze:** Analyze data, policies, funding, and programs to drive system change.
- **Communicate:** Communicate information and resources to the public with a renewed commitment to equity, language access, and disability access.

These designations add another level of accountability to the existing [Data Dashboard for Aging](#), the [Annual Report to the Legislature](#), the [chaptered bill list](#), and the new online [MPA Initiative Tracker](#). During this two-year cycle, the state will further define up to five “key outcomes” under development by the [California Aging and Disability Research Partnership](#) to monitor and measure population-based outcomes longitudinally.



## Goal One: Housing for All Ages & Stages

“We will live where we choose as we age in communities that are age-, disability-, and dementia-friendly and climate- and disaster-ready.”

### Strategy A: More Housing Options

Initiatives	Lead Agency
<b>Initiative 1:</b> Increase the supply of climate-friendly, affordable rental and homeownership opportunities for older adults and people with disabilities through streamlining of local, state, and federal funding. ●	BCSH
<b>Initiative 2:</b> Explore emerging local government models to inform consideration of Rental Subsidy Programs for older adults and people with disabilities. Identify existing program parameters including subsidy amount, duration, eligibility criteria, and priority populations. ●	BCSH
<b>Initiative 3:</b> Address the housing needs of older adults and people with disabilities by promoting statewide access to integrated models, including connections to social services, healthcare, housing, and home and community-based services, e.g., Community Care Expansion, Healthier at Home, and others in support of Californians remaining in their own homes and communities. ●	CalHHS: CDA, CDSS, DHCS
<b>Initiative 4:</b> Implement the Veterans Support of Self-Reliance pilot program to provide enhanced supportive services for veterans aged 55 and over who reside in permanent supportive housing. ●	CalVet
<b>Initiative 5:</b> Identify barriers to the production of Accessory Dwelling Units (ADUs) and assess opportunities for local, state, and federal action to continue delivering on opportunities to increase housing production, including ADUs. ● ●	BCSH
<b>Initiative 6:</b> Analyze expenditures from California's housing finance programs to determine impact on older adults and people with disabilities and the extent to which the programs have benefitted this population. ●	BCSH

### Strategy B: Transportation Beyond Cars

Initiatives	Lead Agency
<b>Initiative 7:</b> Leverage federal and state investments in transportation infrastructure to promote access to safer, sustainable, and more equitable multi-modal mobility options for older adults and people with disabilities. ●	CalSTA
<b>Initiative 8:</b> Review mobility and demographic data through tools such as the Caltrans Transportation Equity Index and incorporate feedback from the Interagency Transportation Equity Advisory Committee to enhance transportation project decision-making, including a focus on the mobility needs of older adults and people with disabilities. ●	CalSTA



## Strategy B: Transportation Beyond Cars

Initiatives	Lead Agency
<p><b>Initiative 9:</b> Support the expansion of integrated accessible transportation models through the following strategies:</p> <ul style="list-style-type: none"> <li>Explore opportunities to strengthen Consolidated Transportation Service Agencies (CTSAs) across the state. ●</li> <li>Encourage innovation in flexible transit options, including, but not limited to, rural communities. ●</li> <li>Promote free and reduced fare bus/transit (including using digital ID solutions to streamline access) and transit rider education, with outreach and education about cross-eligibility of paratransit services, as well as integration of fare systems to improve transit passenger experience and increase access in urban, suburban, and rural areas through the California Integrated Travel Project. ● ●</li> </ul>	
<ul style="list-style-type: none"> <li>Explore opportunities to strengthen Consolidated Transportation Service Agencies (CTSAs) across the state. ●</li> </ul>	CalHHS: CDA; CalSTA
<ul style="list-style-type: none"> <li>Encourage innovation in flexible transit options, including, but not limited to, rural communities. ●</li> </ul>	CalSTA
<ul style="list-style-type: none"> <li>Promote free and reduced fare bus/transit (including using digital ID solutions to streamline access) and transit rider education, with outreach and education about cross-eligibility of paratransit services, as well as integration of fare systems to improve transit passenger experience and increase access in urban, suburban, and rural areas through the California Integrated Travel Project. ● ●</li> </ul>	CalSTA, GovOps
<p><b>Initiative 10:</b> Improve community walkability, increase pedestrian safety, and provide accessible and connected transportation options for travelers of all ages and abilities through the California Active Transportation Program and Complete Streets projects. ● ●</p>	SGC, CalSTA
<p><b>Initiative 11:</b> Support local programs and regional initiatives focused on expanding clean climate transportation options for older adults and people with disabilities, e.g., Clean Mobility Project Vouchers and zero-emission fleets. ●</p>	CalEPA

## Strategy C: Outdoor and Community Spaces for All Ages

Initiatives	Lead Agency
<p><b>Initiative 12:</b> Partner with and incentivize community-based groups, including tribal elder councils, local government, and aging advisory councils, to support aging-in-place and provide intergenerational programming, transportation, and access to outdoor spaces for older adults and people with disabilities, as well as youth and families. ●</p>	CNRA
<p><b>Initiative 13:</b> Initiate inter-agency collaboration to create intergenerational outdoor education programming for children and youth, people with disabilities, and older adults. Programs should encourage intergenerational learning and connection and provide the health benefits of nature, foster community connection, and inspire environmental stewardship. ●</p>	CNRA



## Strategy D: Emergency Preparedness & Response

Initiatives	Lead Agency
<p><b>Initiative 14:</b> Research and evaluate new and emerging technologies designed to support disaster resiliency in older adults, people with disabilities, and all Californians with access or functional needs, and focus on developing a unified approach to emergency response across the state, including advancing the All-Hazards Dashboard. ●</p>	CalOES, CalHHS
<p><b>Initiative 15:</b> Minimize the impacts of power outages for electricity-dependent Californians through mitigation, enhanced communication, and an increase in supportive resources with the California Public Utilities Commission, Investor-Owned Utilities, and community-based organizations. ● ●</p>	CalOES, CPUC

## Strategy E: Climate-Friendly Aging

Initiatives	Lead Agency
<p><b>Initiative 16:</b> Increase the number of Clean Air Centers serving older adults and people with disabilities, beginning with a 20 percent increase in the Bay Area starting in 2022. ●</p>	CalEPA
<p><b>Initiatives 17:</b> Conduct targeted outreach to older adults, people with disabilities, and family caregivers to mitigate the severe impacts of extreme heat, wildfires, power outages, flooding, freezing temperatures, and other emergency situations brought about by climate change, deploying expert resources delivered through the Strategic Growth Council's Community Resilience Centers, CNRA's Urban Greening program, CAL FIRE's Urban and Community Forestry program, the Governor's Office of Planning and Research's Extreme Heat and Community Resilience Program, and the Governor's Office of Planning and Research's Community-Based Public Awareness campaign. ●</p>	CNRA, CAL FIRE, OPR

# 2

## Goal Two: Health Reimagined



*"We will have access to the services we need to live at home in our communities and to optimize our health and quality of life."*

### Strategy A: Bridging Health with Home

Initiatives	Lead Agency
<p><b>Initiative 18:</b> Continue to evaluate options for developing a Universal Long-Term Services and Supports (LTSS) benefit. Support research, data collection, and analysis of long-term services and supports financing for older adults and people with disabilities. This effort will supplement information provided by the Milliman feasibility study authorized by Provision 16 of Item 4260-101-0001 of the Budget Act of 2019 (Chs. 23 and 55, Stats. 2019) as well as the final Long-Term Care (LTC) Insurance Task Force report and actuarial analysis. ●</p>	CalIHHS: CDA
<p><b>Initiative 19:</b> Develop a two-part Home and Community-Based Services (HCBS) Multiyear Roadmap. Each of these efforts seeks to improve access to HCBS services statewide, prioritizing planning for the development of programs for underrepresented populations and services in underserved areas of the state: ● ●</p>	CalIHHS: DHCS, CDA
<ul style="list-style-type: none"> <li>• Medi-Cal HCBS and Managed LTSS Multiyear Roadmap: DHCS will oversee development of the Medi-Cal HCBS and Managed LTSS Multiyear Roadmap, which will be informed by the Medi-Cal HCBS Gap Analysis and the LTSS Data Dashboard.</li> </ul>	
<ul style="list-style-type: none"> <li>• Non-Medi-Cal HCBS Multiyear Roadmap: CDA will oversee development of the Non-Medi-Cal HCBS Multiyear Roadmap, which will be informed by the Non-Medi-Cal HCBS Gap Analysis.</li> </ul>	
<p><b>Initiative 20:</b> Finalize implementation of the federal Center for Medicare and Medicaid Services HCBS Settings Final Rules to protect the rights of Medi-Cal beneficiaries to receive HCBS services in settings that promote inclusion in the community and guard against isolation. ●</p>	CalIHHS: DHCS, DDS, CDSS, CDPH, CDA
<p><b>Initiative 21:</b> Collect and analyze utilization data upon full implementation of CalAIM Enhanced Care Management and Community Supports to evaluate use by older adults and people with disabilities to ensure access to coordinated, whole-person care. ●</p>	CalIHHS: DHCS
<p><b>Initiative 22:</b> Facilitate opportunities for community-based organizations to develop business acumen and organizational capacity to partner with managed care entities to ensure access to culturally responsive services for older adults and people with disabilities. ●</p>	CalIHHS: DHCS
<p><b>Initiative 23:</b> Advance implementation of the California Community Transitions program and the Community Living Fund as key programs that allow older adults and people with disabilities to transition from institutional settings to the community and prevent institutionalization. ●</p>	CalIHHS: DHCS, DOR

# 2



## Strategy A: Bridging Health with Home

Initiatives	Lead Agency
<b>Initiative 24:</b> Continue to expand access to the Medi-Cal Assisted Living Waiver, the Home and Community-Based Alternatives Waiver, the Program for All-Inclusive Care for the Elderly (PACE), Community-Based Adult Services (CBAS), and the Multipurpose Senior Services Program (MSSP). ●	CalHHS: DHCS, CDA
<b>Initiative 25:</b> Support older adults who are transitioning to community living from incarceration or other secured settings, leveraging opportunities through CalAIM Enhanced Care Management and Community Supports as well as the Returning Home Well initiative to locate housing for older adult parolees who would otherwise be released without access to secure housing options. ●	CalHHS: DHCS, DSH; CDCR

## Strategy B: Health Care as We Age

Initiatives	Lead Agency
<b>Initiative 26:</b> Fully eliminate the Medi-Cal asset test by January 1, 2024, to help more older adults avoid impoverishment to qualify for Medi-Cal, accessing services and supports needed as they age. ●	CalHHS: DHCS
<b>Initiative 27:</b> Subject to funding availability and federal approval, increase the Medi-Cal maintenance needs income level (after health care expenses) to 138 percent of the Federal Poverty Limit (FPL) (currently around \$1,500 per month) beginning in 2025 (per provisions included in the 2022-23 Budget Act). ●	CalHHS: DHCS
<b>Initiative 28:</b> Improve health care affordability and reduce delays in coverage for older adults and people with disabilities through Medicare and Medi-Cal changes to be implemented under federal regulations tied to the Consolidated Appropriations Act of 2021. ●	CalHHS: DHCS
<b>Initiative 29:</b> Advance the statewide goals of better integrating, coordinating, and aligning services across the Medicare and Medi-Cal programs for California's dual eligible beneficiaries. ●	CalHHS: DHCS
<b>Initiative 30:</b> Convene Medicare Advantage plans in partnership with the Centers for Medicare and Medicaid Services (CMS) to explore innovative strategies and common goals to improve quality, access, affordability, and equity for Medicare beneficiaries in California. ●	CalHHS: DHCS
<b>Initiative 31:</b> Partner with the Mental Health Services Oversight and Accountability Commission (MHSOAC) to expand the Program to Encourage Active Rewarding Lives for Seniors (PEARLS) evidence-based behavioral health program to reach more older adults in more California communities and bring the innovative AgeWise model to scale for replication statewide. ●	MHSOAC, CalHHS: CDA
<b>Initiative 32:</b> Focus on risk reduction and prevention strategies based on data reported by the California Violent Death Reporting System (VDRS) to address individuals most at risk of suicide, including older adults aged 85 and above who experience the highest suicide rates statewide. ●	CalHHS: CDPH



# 2

## Strategy C: Lifelong Healthy Aging



Initiatives	Lead Agency
<b>Initiative 33:</b> Identify promising practices in collaboration with public/private partners that promote lifelong healthy aging and brain health, while maximizing independence and community integration. ●	CalHHS: CDA
<b>Initiative 34:</b> Examine, with an equity lens, available data to determine the consequences of long-term COVID-19 on older adults and people with disabilities to develop sustainable services and supports. ●	CalHHS: CDPH
<b>Initiative 35:</b> Commit to a robust rollout of the Physician Orders for Life-Sustaining Treatment (POLST) registry to include consumer education, provider training, streamlined workflows, and technology support. ● ●	EMSA, OSI
<b>Initiative 36:</b> Include palliative care services for members with serious illness in model contract language for Medicare Advantage Dual Eligible Special Needs Plans. ●	CalHHS: DHCS
<b>Initiative 37:</b> Lead statewide, regional, and local COVID-19 vaccination initiatives to keep at-risk populations current with their vaccine and booster series through targeted paid media, earned media, strategic partnerships, and community outreach to focus on equitable access for Californians most at risk of COVID-19 infection, including older adults, people with disabilities, Latinos, and Blacks. ●	OCPSC, CalHHS

## Strategy D: Geriatric Care Expansion

Initiatives	Lead Agency
<b>Initiative 38:</b> Expand opportunities for pipeline, stipends, tuition assistance, and loan forgiveness to undergraduate, graduate, and professional students to encourage academic and clinical focus on geriatrics, gerontology, and behavioral health. ●	CalHHS: HCAI, DOR
<b>Initiative 39:</b> Map the statewide distribution of accredited Geriatric Emergency Departments (GEDs), prioritizing expansion to underserved areas, including rural communities and Veteran's Affairs Medical Centers. ●	CalHHS: CDA
<b>Initiative 40:</b> Promote Age-Friendly Health System principles and encourage adoption of evidence-based practices to align with what matters most to older adults and their families, including in the Veteran's Affairs network. ●	CalHHS: CDPH, CDA
<b>Initiative 41:</b> Develop and implement programs specific to care of the incarcerated aging and disabled population. ●	CDCR
<b>Initiative 42:</b> Expand treatment services and placement options for the aging population served by the state hospital system. ●	CalHHS: DSH

# 2



## Strategy E: Dementia in Focus

Initiatives	Lead Agency
<b>Initiative 43:</b> Improve access to the Alzheimer's Day Care Resource Center (ADCRC) model for rural and disproportionately impacted communities by leveraging the Cal-COMPASS Learning Community. ●	CalHHS: CDA
<b>Initiative 44:</b> Replicate best practices developed as part of California's Healthy Brain Initiative and Blue Zone® efforts to extend statewide expertise in cultural competence, community outreach, caregiver education, workforce development, and local planning for people at risk of developing Alzheimer's, individuals with dementia, and family caregivers. ●	CalHHS: CDPH
<b>Initiative 45:</b> Continue to improve the dementia assessment and diagnostic process through California's innovative Dementia Care Aware program developed to train more primary care providers who serve older adults, including people with Down Syndrome. ●	CalHHS: DHCS, DDS

## Strategy F: Nursing Home Innovation

Initiatives	Lead Agency
<b>Initiative 46:</b> Monitor implementation of the statewide transition to Medi-Cal managed long-term care (nursing home care) to assess impacts on older adults and people with disabilities. ●	CalHHS: DHCS
<b>Initiative 47:</b> Improve nursing home quality for older adults and people with disabilities by reforming the financing methodology for Skilled Nursing Facilities as outlined in AB 186 (Chapter 46, Statutes of 2022) the Medi-Cal Long-Term Care Reimbursement Act, to incentivize and hold facilities accountable for staffing levels and quality resident care, working with consumer advocates, providers, and labor unions to establish the methodology, parameters, and eligibility criteria. ●	CalHHS: DHCS, CDPH
<b>Initiative 48:</b> Implement the Veterans Home master plans to continue to provide premier care and services at eight state facilities across California. ●	CalVet
<b>Initiative 49:</b> Ensure resident rights, individual preferences, and cultural values are considered to mitigate transfer trauma by evaluating best practices and developing a protocol for facility closures. ●	CalHHS: CDPH, CDA
<b>Initiative 50:</b> Promote the availability of the Cal Long-Term Care Compare website as a no-cost, objective, transparent, public resource designed to be an accessible, user friendly, and easy to navigate source of nursing home quality data. ●	CalHHS: CDA, CDPH
<b>Initiative 51:</b> Reduce or prevent social isolation among nursing home residents in the event of future public health emergencies by addressing the concerns of residents and family members. Develop recommendations that balance public safety with the benefits of social engagement, personal connection, and community support. ●	CalHHS: CDPH, CDA

# 3

## Goal Three: Equity & Inclusion, Not Isolation



*“We will have lifelong opportunities for work, volunteering, engagement, and leadership and will be protected from isolation, discrimination, abuse, neglect, and exploitation.”*

### Strategy A: Inclusion & Equity in Aging

Initiatives	Lead Agency
<p><b>Initiative 52:</b> Elevate the Governor's Executive Order on Equity to expand MPA equity-based data with specified metrics focusing on intersectional data across age, disability, race, sexual orientation/gender identification, Veteran status, and ethnicity. Ensure that aging and disability is part of all equity initiatives, and that equity metrics are clearly communicated to the appropriate audiences, including through the Data Dashboard for Aging, the CalHHS Equity Dashboard, and the Strategic Growth Council's Racial Equity Resource Hub. ●</p>	CalHHS, GO
<p><b>Initiative 53:</b> Partner with the Centers for Medicare &amp; Medicaid Services (CMS), health plans, and providers as well as local public health, behavioral health, and regional centers, to reduce health disparities for COVID-19 vaccination rates and use of therapeutics among older adults. ●</p>	CalHHS: DHCS, CDPH, CDSS, CDA, DDS
<p><b>Initiative 54:</b> Promote language access efforts by: ● ●</p> <ul style="list-style-type: none"> <li>Implementing the Language Access Pilot and providing recommendations to expand the pilot statewide; and</li> <li>Assessing CalHHS Agency's Language Access Initiative for availability of culturally and linguistically competent communications to older adults, people with disabilities, their families, and supporters.</li> </ul>	GovOps, CalHHS
<p><b>Initiative 55:</b> Increase awareness and enforcement of anti-discrimination laws and anti-hate initiatives for all Californians, including older adults and people with disabilities, through the launch of the CA vs. Hate Network to create broad awareness of the network including connection to resources and improved data collection of hate incidents and violence; launch the Commission on the State of Hate. ● ●</p>	BCSH: CRD
<p><b>Initiative 56:</b> Explore common quality and equity metrics impacting older adults and people with disabilities across Medicare, Medi-Cal, CalPERS, Covered California, and the Data Dashboard for Aging. ●</p>	CalHHS: DHCS, CDA, HCAI
<p><b>Initiative 57:</b> Assess community living and LTSS needs of LGBTQ+ older adults specific to race, ethnicity, disability, and geographic location. ●</p>	CalHHS: CDA

# 3



## Strategy B: Bridging the Digital Divide

Initiatives	Lead Agency
<b>Initiative 58:</b> Expand broadband infrastructure, including both middle and last mile, and leverage new federal funds to facilitate digital literacy training for underserved communities, including older adults, people with disabilities, and tribal communities, as part of the state's Broadband for All strategic plan. ●	CPUC, GovOps, CDT
<b>Initiative 59:</b> Evaluate the impact of the \$50 million Access to Technology initiative to measure the extent to which older adults and people with disabilities gain meaningful access to digital devices, service plans, and digital literacy/technology training. ●	CalHHS: CDA

## Strategy C: Opportunities to Work

Initiatives	Lead Agency
<b>Initiative 60:</b> Provide tools, training, and technical assistance to state employers to actively promote recruiting, interviewing, hiring, and training older adults and people with disabilities who want to remain in or enter the workforce. Build off innovative models such as the CalHHS Hiring Playbook, Including People with Disabilities Drives Innovation, and the State of California's Limited Examination and Appointment Program (LEAP). ●	CalHR, CalHHS: DOR, CDA
<b>Initiative 61:</b> Explore strategies to recruit retired or close-to-retirement health care professionals to work as faculty in clinical training programs. ●	LWDA, BCSH, CalHHS: HCAI
<b>Initiative 62:</b> Focus on job opportunities for older adults and people with disabilities and identify opportunities to leverage the federally-funded Senior Community Service Employment Program and other models, in collaboration with the Area Agencies on Aging (AAAs). ●	CalHHS: CDA, DOR; LWDA
<b>Initiative 63:</b> Explore opportunities to support California's aging farmworker population by funding Farmworker Resource Centers that support access to social services and housing, with services available in multiple languages. ●	CDFA



## Strategy D: Opportunities to Volunteer and Engage Across Generations

Initiatives	Lead Agency
<b>Initiative 64:</b> Promote opportunities for volunteerism and engagement by creating the California Experience Corps. ●	CalVols
<b>Initiative 65:</b> Align the statewide efforts of California Volunteers with established volunteer opportunities and cross-promote to older adults and people with disabilities in partnership with the California Guard, California State Parks, Governor's Office of Emergency Services, and the state's network of 33 Area Agencies on Aging (AAAs). ●	CalVols

## Strategy E: Protection from Abuse, Neglect & Exploitation

Initiatives	Lead Agency
<b>Initiative 66:</b> Develop resources, in partnership with the California Elder & Disability Justice Coordinating Council, to build capacity among California's legal services providers that serve older adults and people with disabilities to prioritize equity and the rights of older adults and people with disabilities. ●	CalHHS: CDA; OAG: DOJ
<b>Initiative 67:</b> Provide resources to all 58 county Adult Protective Services (APS) programs to facilitate financial institutions reporting potential financial abuse to county APS offices across the state. ●	CalHHS: CDSS
<b>Initiative 68:</b> Train APS social workers on how to assess an individual's decision-making abilities. ●	CalHHS: CDSS, CDA
<b>Initiative 69:</b> Explore dedicated funding opportunities for probate guardianship with caseload standards based on acuity levels. This effort may align with AB 1663 (Chapter 894, Statutes of 2022) (Maienschein), which reforms California's probate conservatorship system to enable people with disabilities and older adults to pursue supported decision-making as a less restrictive alternative to conservatorship. ●	CalHHS: CDA

## Strategy F: Leadership in Aging

### Engaging the Public

Initiatives	Lead Agency
<b>Initiative 70:</b> Pilot and plan for statewide adoption and activation of California's first aging, disability, and caregiving contact center and consumer-facing web portal to provide streamlined access to local, regional, and statewide information across the network that connects individuals with local programs and services with 24/7 access to live help and language assistance. ● ●	CalHHS: CDA



## Engaging the Public

Initiatives	Lead Agency
<b>Initiative 71:</b> Promote sustainability of the local network of Aging and Disability Resource Connections (ADRCs) and recommend revisions to the model that support geographic expansion, local capacity building, training and technical assistance, and enhanced focus on language access and cultural competence. ● ●	CalHHS: CDA, DOR
<b>Initiative 72:</b> Establish a California No Wrong Door (NWD) State Leadership Council (SLC) that has the structure and delegated authority to guide the development of the State's NWD system. The NWD SLC will ensure California's aging and disability network effectively connects individuals to health care and social supports in their local communities. ●	CalHHS: CDA, DOR
<b>Initiative 73:</b> Conduct California's first-ever statewide baseline consumer satisfaction survey to amplify the older adult voice and ensure equity and inclusion of all perspectives, including geography, race, ethnicity, income, sexual orientation, gender identification, age, and ability. ● ●	CalHHS: CDA
<b>Initiative 74:</b> Ease consumer navigation and streamline state and local structures for service delivery by thoughtfully examining the statewide Area Agencies on Aging (AAA) network and making recommendations on AAA governance, geographic boundaries, funding opportunities, core services, performance measures, and shared marketing/branding. ●	CalHHS: CDA
<b>Initiative 75:</b> Convene subject matter experts to create a Disability and Aging Community of Practice to address the needs of and enhance the client/consumer experience for older adults and people with disabilities and their families across the lifespan. The Community of Practice will foster cross-sector innovation and leadership and collaborate to improve system navigation across aging and disability networks, including developmental disabilities. ●	CalHHS: DDS, CDA, DOR

## Global and Nation-Leading Experts and Innovators

Initiatives	Lead Agency
<b>Initiative 76:</b> Develop research and data functions for the Data Dashboard for Aging and identify population-level outcome measures to monitor the longitudinal success of the MPA's goals. Continue to improve upon and expand the Data Dashboard for Aging by identifying data gaps, adding additional equity metrics, and conducting user-testing with local and state program and policy planners in strategic partnership with academic and philanthropic partners. ●	CalHHS: CDA
<b>Initiative 77:</b> Identify funding opportunities to launch a public-private Aging and Disability Research Consortium with up to three collaborative research projects in partnership with the Aging & Disability Research Partnership, co-chaired by the Center for Data Insights and Innovations and the California Department of Aging. ●	CalHHS: CDA
<b>Initiative 78:</b> Convene information sharing sessions on economic innovation with Japan, Singapore, and other nations with "super-aged" societies. ●	GO-Biz

# 4



## Goal Four: Caregiving That Works

*“We will be prepared for and supported through the rewards and challenges of caring for aging loved ones.”*

### Strategy A: Friends and Family Caregiving

Initiatives	Lead Agency
<b>Initiative 79:</b> Partner with the Caregiver Resource Centers, Area Agencies on Aging, and providers of services under Title III E of the Older Americans Act to ensure family caregiver assessments track equity metrics, focusing on reaching Black, Latino, Indigenous, Asian/Pacific Islander, and LGBTQ+ caregivers, as well as people with disabilities and Californians with the greatest economic and social needs. ●	CalHHS: CDA
<b>Initiative 80:</b> Convene subject matter experts and people with lived experience as family caregivers to review training resources, and partner with stakeholders (government, community-based organizations, academia, labor, philanthropy) to develop a compendium of resources to meet the education and training needs of California’s diverse caregivers. ●	CalHHS: CDA
<b>Initiative 81:</b> Utilize data from the LTSS Dashboard, the DHCS Medi-Cal and CDA Non-Medi-Cal Home and Community-Based Services Gap Analyses and Multiyear Roadmaps, and the California Health Interview Survey to understand the unmet needs of family caregivers with a focus on addressing the emotional burden of care and the need for respite support. ●	CalHHS: CDA, DHCS
<b>Initiative 82:</b> Develop a Statewide Caregiver Equity Roadmap and Strategy to position California as a lead state partner in the federal Administration for Community Living’s National Strategy to Support Family Caregivers, including strategies to address the financial burdens of caregiving and the risk to caregivers’ financial security. ●	CalHHS: CDA

### Strategy B: Good Caregiver Jobs Creation

Initiatives	Lead Agency
<b>Initiative 83:</b> Promote innovative models for Community Health Workers to serve older adults and people with disabilities in home and community-based settings, targeting underserved populations with a focus on equity, including through Medicare Fee-for-Service and Medicare Advantage delivery systems. ●	CalHHS: DHCS, CDPH, HCAI; LWDA
<b>Initiatives 84:</b> Develop a direct care inventory of evidence-informed, competency-based training, career ladder, and certification programs that are accessible statewide, aimed at promoting person-centered, culturally, and linguistically responsive training designed for older adults, people with disabilities, family caregivers, and populations with complex needs, including persons with dementia. Explore opportunities to expand career pathways for direct care staff, including the feasibility of linking training to wage increases. ●	CalHHS: DSS, CDA, CDPH, HCAI; LWDA

# 4



## Strategy B: Good Caregiver Jobs Creation

Initiatives	Lead Agency
<b>Initiative 85:</b> Diversify the pipeline for direct care workers in home and community settings by testing and scaling emerging models to meet the need, as funding allows. ●	CalHHS: CDA, CDPH, CDSS, HCAI; LWDA

## Strategy C: Virtual Care Expansion

Initiatives	Lead Agency
<b>Initiative 86:</b> Leverage technology, innovative practices, and program flexibilities that enable older adults, people with disabilities, and family caregivers to access virtual care (tele-health) through Medi-Cal, particularly in underserved communities. ●	CalHHS: DHCS, CDSS, HCAI

# 5



## Goal Five: Affording Aging

"We will have economic security for as long as we live."

### Strategy A: End Older Adult Homelessness

Initiatives	Lead Agency
<b>Initiative 87:</b> Advance California's all-of-government Statewide Action Plan for Preventing and Ending Homelessness and Local Homelessness Action Plans to incentivize and support cross-sector, interjurisdictional, and regional planning, decision-making, and accountability with an emphasis on data collection and annual reporting on older adults and people with disabilities. ● ● ●	BCSH
<b>Initiative 88:</b> Provide technical assistance and resources to support statewide implementation of Home Safe and the Housing and Disability Advocacy Program, which focus on older adults and people with disabilities who are at risk of or experiencing homelessness. Conduct an ongoing analysis of program implementation and success. ● ●	CalHHS: CDSS



# 5



## Strategy B: Income Security as We Age

Initiatives	Lead Agency
<b>Initiative 89:</b> Implement year one of three of the expansion of CalSavers to employers with fewer than five employees, and continue to implement employer compliance enforcement to ensure workers have promised access to the program. ●	CalSavers/STO
<b>Initiative 90:</b> Conduct displaced worker analysis to understand the impact of job loss on older workers' employment, retirement, and health. ●	LWDA

## Strategy C: Protection from Poverty & Hunger

Initiatives	Lead Agency
<b>Initiative 91:</b> Increase the State Supplemental Payment (SSP) grant by 10.3 percent beginning January 1, 2023. ●	CalIHHS: CDSS
<b>Initiative 92:</b> Expand the number of home-delivered and congregate meals provided to older adults using increased state and federal funding. Plan for the expansion of CalFresh to all adults aged 55-plus who are income eligible, regardless of citizenship status. ●	CalIHHS: CDA, CDSS
<b>Initiative 93:</b> Evaluate meal program service design and sustainable financing mechanisms to enhance capacity and ensure access to a person-centered, equitable, and accessible supportive nutrition services program for older adults and people with disabilities, building off the innovations and program flexibilities exercised during the COVID-19 public health emergency which included dine-in, "to go," grocery, and home delivery models. ●	CalIHHS: CDA
<b>Initiative 94:</b> Explore sustainable financing mechanisms to build community infrastructure and ensure access to supportive nutrition services for older adults and people with disabilities. ●	CalIHHS: CDSS, CDA, DHCS
<b>Initiative 95:</b> Engage with the U.S. Department of Agriculture and Congress to ensure, at a minimum, the same levels of funding for the Senior Farmer's Market Nutrition Program for continued benefit to both older Californians and California agriculture. ●	CDFA

## Lead Agency & Office Acronym Guide

ACRONYM	AGENCY/DEPARTMENT
BCSH	Business, Consumer Services & Housing Agency
CalEPA	CA Environmental Protection Agency
CAL FIRE	CA Department of Forestry and Fire Protection
CalHHS	CA Health & Human Services Agency
CalHR	CA Department of Human Resources
CalOES	Governor's Office of Emergency Services
CalSavers	CalSavers Retirement Savings Program
CalSTA	CA State Transportation Agency
CalVet	CA Department of Veteran Affairs
CalVols	CA Volunteers
CDA	CA Department of Aging
CDCR	CA Department of Corrections & Rehabilitation
CDFA	CA Department of Food & Agriculture
CDPH	CA Department of Public Health
CDSS	CA Department of Social Services
CDT	CA Department of Technology
CNRA	CA Natural Resources Agency
CPUC	CA Public Utilities Commission
CRD	Civil Rights Department
DDS	Department of Developmental Services
DHCS	Department of Health Care Services
DOJ	Department of Justice
DOR	Department of Rehabilitation
DSH	Department of State Hospitals
EMSA	Emergency Medical Services Authority
GO	Governor's Office
GO-Biz	Governor's Office of Business and Economic Development
GovOps	Government Operations Agency
HCAI	Department of Health Care Access and Information
LWDA	Labor & Workforce Development Agency
MHSOAC	Mental Health Services Oversight and Accountability Commission
OAG	Office of the Attorney General
OCPSC	Office of Community Partnerships and Strategic Communications
OPR	Governor's Office of Planning and Research
OSI	Office of Systems Integration
SGC	Strategic Growth Council
STO	State Treasurer's Office